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| **DECISION TABLE** | | |
| **Email** | **Phone** | **Expected Result** |
| Empty | Empty | Error message returned by system saying "Please enter passenger's email". As email is the first in validation the error message displayed next to this field. But the empty field "Phone number" is highlighted with red. |
| Valid | Empty | Error message returned by system saying "Please enter passenger's phone number". Ticketing cannot be finished. |
| Empty | Valid | Error message returned by system saying "Please enter passenger's email". |
| Invalid (@ missing) | Valid | Error message returned by system saying "Please enter passenger's email". |
| Invalid ("." is missing) | Valid | Error message returned by system saying "Please enter passenger's email". |
| Valid | Invalid (9 numbers) | Error message returned by system saying "Phone number must contain 10 digits". |
| Valid | Invalid (11 numbers) | Error message returned by system saying "Phone number must contain 10 digits". |
| Valid | Valid | PNR is successfully ticketed. |
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| **TRACEABILITY MATRIX** | | | | | | | | | |
| **Requirement ID** | **Req Desc/User story** | **TC ID** | **TC Desc/Scenario** | **Test Execution** | | | **Defects?** | **Defect ID** | **Defect Status** |
| Test Env (pre.thebestagent.pro) | UAT Env | Prod Env (thebestagent.pro) |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_001 | When ticketing we don't enter email and phone #. | passed | no run | no run | no |  |  |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_002 | When ticketing we enter a valid email, and enter nothing for phone number. | passed | no run | no run | no |  |  |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_003 | When ticketing we enter nothin for email and a valid phone number (10 numbers) | passed | no run | no run | no |  |  |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_004 | When ticketing we enter an invlaid email (@ missing ) and a valid phone number (10 numbers) | passed | no run | no run | no |  |  |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_005 | When ticketing we enter an invlaid email ("." missing ) and a valid phone number (10 numbers) | passed | no run | no run | no |  |  |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_006 | When ticketing we enter a valid email and invalid phone number (9 numbers) | passed | no run | no run | no |  |  |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_007 | When ticketing we enter a valid email and invalid phone number (11 numbers) | passed | no run | no run | no |  |  |
| [1.1](https://docs.google.com/document/d/12gO99uEICZsOv8SLK3BgVfCL6lQpqFaV/edit) | At the time of ticketing passenger's data such as email and phone number are required. | TC\_008 | When ticketing we enter a valid email and valid phone number. | passed | no run | no run | no |  |  |

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| **TEST CASES** | | | | |  |  |  |  |  |
| **TC\_#** | **Use case/Description** | **Scenario** | **Precondition** | **Steps/Actions** | **Inputs** | **Expected Result** | **Actual Result 07/22/19** | **Pass/Fail 07/22/19** | **Bug Report Link** |
| TC\_001 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we don't enter email and phone #. | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Don't enter email and phone nmuber of the passenger. 4. Click "Ticket" button. | N/A | Error message returned by system saying "Please enter passenger's email". As email is the first in validation the error message displayed next to this field. But the empty field "Phone number" is highlighted with red. | As expected | [Pass  Pic 001](https://drive.google.com/open?id=1YYZ4dpDdTyyHPYgoTVd9pBLr2lH-r9ob) |  |
| TC\_002 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we enter a valid email but leave the field "phone number" empty. | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Enter valid email leave the field "phone number" empty.. 4. Click "Ticket" button. | 1. Email: test.measana+ChrisMalensky@gmail.com | Error message returned by system saying "Please enter passenger's phone number". Ticketing cannot be finished. | As expected | [Pass  Pic 002](https://drive.google.com/open?id=1_BZ6raVjircVcTp1aHZV-P5VKF-JukAT) |  |
| TC\_003 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we don't enter email but enter a valid phone number. | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Don't enter email but enter a valid phone number. 4. Click "Ticket" button. | 1. Phone: 1234567890 | Error message returned by system saying "Please enter passenger's email". | As expected | [Pass  Pic 003](https://drive.google.com/open?id=1V3DOOUwtpfeXNwEzVXVVkAdf8cvhHXRM) |  |
| TC\_004 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we enter invalid email (@ missing) and a valid phone number. | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Don't enter invalid email (@ missing) and enter a valid phone number. 4. Click "Ticket" button. | 1. Email: test.measana+ChrisMalenskygmail.com 2. Phone: 1234567890 | Error message returned by system saying "Please enter passenger's email". | As expected | [Pass  Pic 004](https://drive.google.com/open?id=15El-c9x9idddvsHhB323QuHBmysoQFQF) |  |
| TC\_005 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we enter invalid email ("." missing) and a valid phone number. | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Enter invalid email ("." missing) and enter a valid phone number. 4. Click "Ticket" button. | 1. Email: test.measana+ChrisMalensky@gmailcom 2. Phone: 1234567890 | Error message returned by system saying "Please enter passenger's email". | As expected | [Pass  Pic 005](https://drive.google.com/open?id=1_L_XNQns7ur2qSLyKjI6arnfb7k_iAik) |  |
| TC\_006 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we enter valid email and an invalid phone number (9 numbers). | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Enter valid email and an invalid phone number (9 numbers). 4. Click "Ticket" button. | 1. Email: test.measana+ChrisMalensky@gmail.com 2. Phone: 123456789 | Error message returned by system saying "Phone number must contain 10 digits". | As expected | [Pass  Pic 006](https://drive.google.com/open?id=1WoVOrBFvPbJR-hoqmMvyi3QfiZr2s3vY) |  |
| TC\_007 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we enter valid email and an invalid phone number (11 numbers). | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Enter valid email and an invalid phone number (11 numbers). 4. Click "Ticket" button. | 1. Email: test.measana+ChrisMalensky@gmail.com 2. Phone: 12345678901 | Error message returned by system saying "Phone number must contain 10 digits". | As expected | [Pass  Pic 007](https://drive.google.com/open?id=1XsaGMXQqa4znKpFk81tg2sMaHiPPEu23) |  |
| TC\_008 | Mandatory fields: email and phone when ticketing the PNR. | At the time of ticketing passenger's data such as email and phone number are required. When ticketing we enter valid email and a valid phone number. | 1. pre.thebestagent.pro 2. You have an agent account. 3. You are logged in. 4. Flight is booked, but not ticketed. | 1. Open the booked flight. 2. Make sure all fields are filled except email and phone number of the passenger. 3. Enter valid email and a valid phone number (10 numbers). 4. Click "Ticket" button. | 1. Email: test.measana+ChrisMalensky@gmail.com 2. Phone: 1234567890 | PNR is successfully ticketed. | As expected | [Pass  Pic 008](https://drive.google.com/open?id=1zCXzPheZlefexEsIeeHyPWDKIyoHF7Xq) |  |